

CALIFORNIA-AMERICAN WATER COMPANY
880 KUHN DRIVE
CHULA VISTA, CALIFORNIA 91914

_____ New _____ C.P.U.C. SHEET NO. 4086-W
CANCELING _____ C.P.U.C. SHEET NO. _____

METER TEST RESULTS - MALFUNCTION

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

On Sunday, May 5, 2002, your water meter was tested at both an intermediate and a full flow of water.

The testing indicated that your meter was registering 12.0 percent at the full flow and 10.0 percent at the intermediate flow. According to regulations set by the California Public Utilities Commission, a meter is considered operating in a satisfactory manner if it records water use between 98.5 percent and 101.5 percent of actual usage.

We regret that your meter was not registering accurately. A credit of \$299.98 has been applied to your account and will appear on your next billing. The credit is calculated at your present water volume rate, and is based on your water usage and the percent over billed since the meter was installed at your property.

Thank you for your understanding in this matter. If you have any concerns regarding the results of this test, please call us at 1-800-794-7350.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON
NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002
EFFECTIVE JUL 22 2002
RESOLUTION NO. _____

DECISION NO. _____

DIRECTOR - RATES & REVENUES
TITLE